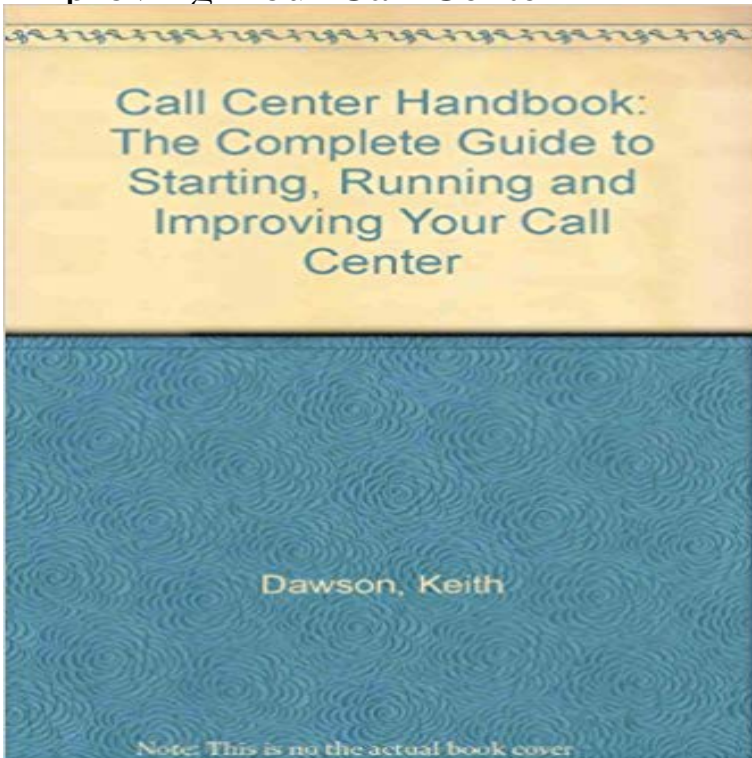


Call Center Handbook: The Complete Guide to Starting, Running and Improving Your Call Center



Book by Dawson, Keith

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